



Hygiene at work. Everywhere.

## Customer Update: Brexit

We are keen to update all our customers on the significant progress that has been made in preparing for Brexit. Whilst it is clear that there is still much uncertainty across the UK and European Union regarding the way, and even the date that Britain will leave the EU, Pal International has taken great steps to remove risk and ensure consistency of supply across all products.



### European Regulatory Compliance

Many of our products require a European CE mark. We have already ensured the validity of all of our European compliance standards by pro-actively migrating our registrations from a UK based Authority to a European equivalent. The resulting change means customers can rest assured that all products requiring regulatory approval have exactly that, just as you would expect from Pal International.

You may notice a small change on our packaging as we update the artwork from registration CE0086 to CE2797. This process is underway, and we will introduce new packaging well ahead of the timeframes required by the EU.

### Guaranteed Supply

Alongside the changes above, we are fully authorised to trade with customers within the EU as a European business through our offices in the Republic of Ireland. This doesn't require any changes to your regular contacts within our sales or service teams – all contact details will remain unchanged. The same people, the same great service. We're committed to making sure this process is as painless as possible.



### Minimum Disruption

We understand that with so little information on the exact nature of Britain's withdrawal, customers are anxious about lead times and continuity of supply. We have worked hard with our logistics partners to ensure any risk of transportation delays has been minimised. Whilst there may be additional documentation required and potentially short term delays at ports both within the UK and Europe, we will make sure every step is taken to ensure all deliveries arrive as expected. Where there are delays outside our control, we will make sure you are kept fully informed.

We are here to help with any questions or concerns. If you have any queries regarding Brexit and your orders from Pal International after March 29th, please call us on +44 01455 555 700 or email [info@palinternational.com](mailto:info@palinternational.com)